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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:) Group Art Unit [Parent Case]: 2743
)
Ronald A. KATZ) Examiner [Parent Case]: Woo, Stella
)
Serial No. Not Yet Assigned)
)
Filed: Herewith)
)
For: TELEPHONE INTERFACE CALL)
PROCESSING SYSTEM WITH CALL)
SELECTIVITY)

PRELIMINARY AMENDMENT

Box Patent Application
Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Prior to examination, please amend the above-identified application as follows:

IN THE CLAIMS:

Please add claims 17-22 as follows and cancel claim 1, without prejudice.

17. A telephone call processing system for receiving calls through a telephone communication facility from a multitude of terminals for processing in an interface format wherein callers are cued by voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said system receiving digital signals indicative of DNIS, said system comprising:

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Date: May 17, 1999

Connie Kwon

means for selectively receiving calls from said multitude of terminals to establish telephone communication with a select subset of callers utilizing calling number identification signals automatically provided by a telephone facility, said interface format selected by said digital signals indicative of DNIS;

means for providing identification signals for said callers of said select subset;

means for individually cuing said callers of said select subset to provide digital signals for processing to isolate a sub-subset of said callers; and

means for storing identification signals for said callers of said sub-subset.

18. A telephone call processing system according to claim 17, further comprising:
a random number generator for isolating said sub-subset of said callers.

19. A telephone call processing system for receiving calls from a multitude of terminals for processing in an interface format wherein callers are cued by voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said system comprising:

means for receiving calls from said multitude of terminals and establishing telephone communication to select a subset of callers based upon online responses provided by said select subset of callers to questions, said means for receiving calls utilizing automatic number identification signals associated with a calling terminal automatically provided by a telephone facility;

means for providing identification signals for said callers of said select subset;
and

means for processing data relating to said callers of said select subset to isolate a sub-subset of said callers.

20. A telephone call processing system according to claim 19, further comprising:
a random number generator for isolating said sub-subset of said callers.

21. A telephone call processing system for receiving calls from a multitude of terminals for processing in an interface format wherein callers are cued by synthesized voice

signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said system comprising:

means for selectively receiving calls from said multitude of terminals to establish telephone communication with a select subset of callers, said means for selectively receiving calls comprising means for receiving calls in a plurality of call modes including a toll free calling mode and a caller charge calling mode;

means for providing identification signals for said callers of said select subset;

means for individually cueing said callers of said select subset to prompt digital signals for processing to isolate a sub-subset of said callers; and

means for storing identification signals for said callers of said sub-subset.

22. A telephone call processing system for receiving calls from a multitude of terminals for processing in an interface format wherein callers are cued by synthesized voice signals supplied to said multitude of terminals and respond with digital signals, as by actuating push buttons at said multitude of terminals, said system comprising:

means for receiving calls from said multitude of terminals and establishing telephone communication to select a subset of callers based upon online responses provided by said select subset of callers to questions, said means for receiving calls comprising means for receiving calls in a plurality of call modes including an "800" toll free calling mode and a caller charge calling mode;

means for providing identification signals for said callers of said select subset;

and

means for processing data relating to said callers of said select subset to isolate a sub-subset of said callers.

REMARKS

By this preliminary amendment, applicant is canceling claim 1, without prejudice, and introducing claims 17-22 for the Examiner's consideration. Claims 17-22 are generally similar

to claims 20-25 of the parent co-pending application Serial No. 08/480,185. Consideration of these claims in the present application is respectfully requested.

Respectfully submitted,

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Dated: May 17, 1999

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